



VOX Books Warranty

A VOX Book is a proprietary, pre-loaded sound player adhered to a hardcover print book.

Library Ideas offers a limited warranty on the two components.

The sound player is generally warranted against defect or unplanned obsolescence for 36 months. That is, should the player not operate or charge as expected, Library Ideas® will offer a free replacement of the sound player within the first 36 months after shipment to the customer. Simply return the VOX Book back to our warranty center and we will replace the player free of charge. If you experience a warranty issue on a book we no longer offer, we will replace it with a free equivalent VOX Book.

The warranty does not cover obvious abuse to the device or things like weather, water, or fire damage.

The hardcover book is warranted to be in new condition upon arrival at the library. The book is not warranted against damage or wear and tear unless directly related to a manufacturing or assembly defect.

For customers outside of the U.S.—due to the high cost of shipping, we will issue a credit for the original cost of the VOX book. If a replacement copy is wanted, it would need to be reordered and would fall under our normal product cost and shipping rules.

Visit www.libraryideas.com/vox-books Email info@libraryideas.com Call 571.730.4300

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